CODE OF ETHICS

EXCELLENCE

We treat our customers, fellow employees, and other industry professionals with the utmost respect.

SAFETY AND REPUTATION

We maintain a clean, safe, respectable, and reputable place of business that reflects the high standards of the brand.

SERVICE

We maintain the highest quality customer service to encourage repeat business and enduring relationships with our customers.

COMPETITION

We value fair competition. We advertise, promote, and market our brand fairly and accurately and in a manner that reflects the high standards of the brand.

RESPECT FOR OTHERS

We design, install, service, repair, and replace systems and parts in strict accordance with the highest industry standards.

RESPECT FOR THE LAW

We adhere to all laws, regulations, and ordinances that pertain to the industry as outlined by federal, state, municipal, and county governments. We practice proper financial and accounting procedures in accordance with all laws governing a privately-held business.

INTEGRITY

We are forthright and truthful in our dealings with customers, employees, vendors, and other stakeholders. We keep our promises.

TIME

We respect our customers' time.

TEAMWORK

We support each member of the team to strengthen the brand and build successful long-term relationships.

PRIVACY

We show the utmost respect for the sanctity of our customers' homes and their privacy.

Success Academy™
It's About YOU Succeeding